

EDUCATION

Queens College, City University of New York, Flushing, NY Bachelor of Arts in Psychology

New York College of Osteopathic Medicine, Old Westbury, NY,

Doctor of Osteopathic Medicine, Honors: Osteopathic Manipulation and Jurisprudence; President, Student Osteopathic Medical Association,

Lutheran Medical Center, Brooklyn, NY, Osteopathic Rotating Internship and Obstetrics and Gynecology Residency

American International Acupuncture Institute

Laura Norman Wellness & Reflexology

PROFESSIONAL EXPERIENCE

New Life Ob/Gyn, Medical Esthetics & Wellness, PLLC and The New York Birthing Center, Owner

There was a need to provide a safe haven for women desiring an out of hospital birth in South West Brooklyn and Staten Island and I decided to open this Center with natural patient/family centered birth in mind. With decades of experience with providing culturally competent care in 4 out of 5 boroughs, I decided we could build a place that welcomed women from everywhere and embrace their choices and wishes.

Well Care Health Plans, member of credentials committee

Touchstone Health, past member of credentials committee

Stevens and Lee, OB Consult, Senior Medical Consultant (May 2011 to April 2015) Worked with a team on development on Risk management and patient safety protocols, policies and procedures in obstetrics and gynecology. Reviewed cases for attorneys, researched and rendered opinions regarding quality, standards of care being met and corrective actions when necessary. Participated in the creation of consent forms, safety programs, physician assessments, creation of tools to measure and implement in safety and quality.

Wyckoff Heights Medical Center, Brooklyn, NY, Vice Chair, Department of Ob/Gyn, Interim Chair, Department of Ob/Gyn

Medical Society of County of Kings, past President (2012-2013) and presently Vice Chair of Board of Trustees

Medical Society of the State of New York

Jul 2007 – present

Member of the Committee to Eliminate Healthcare Disparities. Meet quarterly to discuss ways to meet our mission; lecture around the state to physician groups "Culture Block" lectures which was created by this group. Also helped to create an educational cartoon directed to Latino and Chinese (appropriate for any non-English group), regarding Childhood obesity – this animation was created to bridge language barriers. Represented MSSNY at press conferences with Newsday, NY Post and as a guest on Fox News

New York State Osteopathic Medical Society, Board member, past

Medical Society of Bay Ridge, past president

Novo Nordisk, Multicultural Advisory Committee, past - member of this interdisciplinary, multicultural group of physician leaders – primary care and specialists with expertise in the impact that culture has on the diagnosis, treatment of diabetes; participated in creation of curriculum, advertising, to engage providers and patients, their families to improve the outcome of this pervasive disease.

China AIDS Fund (CAF), www.ChinaAIDSFund.org

September 2010 to 2013

Board Member, Key advocate, funding group for the prevention of HIV/AIDs and public education in stemming the spread of HIV/AIDS epidemic in China

American College of Obstetricians and Gynecologists, District II, Section 2, Chair

October 2007 – Oct 2010

Chaired Ad Hoc Committee on Cultural Competency, which created a curriculum, lecture and webinar to educate ob/gyn's on Cultural Competency; Spoke with legislature, other medical societies and press representing ACOG on women's issues, medical jurisprudence, professional liability premiums, tort reform, cancer screening, guidelines for practitioners to follow in caring for various cancers, was on editorial board that produced chapters in ACOG District II's Handbook distributed to all ACOG NYS members – Cervical and Breast Ovarian Cancer and Cancer Survivor chapters.

Brooklyn Gynecological Society, President

July 2005-June 2006

Founded in 1890, one of the oldest continuous medical societies for obstetricians and gynecologists in the country. It is a networking and educational society, promoting collegiality and life-long learning for its membership of physicians, residents and midwives in the counties of Kings and Richmond.

Homecrest Community Services, Board of Directors, Vice Chair

January 2005 – August 2012

Homecrest is a 2000+ member Senior Day Care Center with two locations in Bensonhurst and Gravesend Brooklyn.

Association of Chinese American Physicians, President

May 2010 – May 2012

As chair of Community Outreach and Scientific Committees since 2005, I have met with Chinese and English press, legislators, community organizations in Queens, Manhattan, Brooklyn Suffolk and Nassau Counties regarding issues related to Chinese physicians and Chinese patients. Organized fund-raising for Earthquake Relief in Sichuan Province with North Shore University Medical Center, New York Hospital Queens, SUNY Levin Institute, World Journal, Asian Bar Association of NY. I created the bi-annual Practice Management Seminar attended by ACAP members as well as MSSNY, NYSOMS, Bay Ridge Medical Society and MSCQ/K members, furthering the knowledge of physicians about matters related to the business of practicing medicine; e.g. coding billing, medical malpractice, regulations, legislation, risk retention groups, Accountable Care Organizations, IPA, Clinically integrated Organizations, etc. More recently I have brought the State Medical Society together with other ethnic Asian groups, e.g. Myanmar American Medical Education Society, Philippine Chinese American Medical Society, Indochinese-Sino-American Community Center, and Asian Pacific Islander Center for HIV/AIDS. We also have work closely with American Cancer Society, Eastern Division to promote cancer screening in this much underserved group. We participated in the creation of a position paper for the OMH in concert with NCAPIP (National Coalition of API Physicians) to delay punitive measures by ACA for doctors caring for LEP until EMR's are able to address the multiple language needs of our patients.

Lutheran Medical Center, Medical and Dental Staff Medical Executive Committee Jan 2007 – Apr 2012
 Vice President 2010 – 2012, chaired Health Information committee, chaired utilization management committee, gain-sharing program, credentials committee, member of Chinese Unit advisory committee. Conducted peer review, physician executive training, chaired the Hospital Medical Records committee.

Eastern Chinese American Physicians, IPA Jan 2007 – September 2012
 Member of the Board, handled contract negotiations, utilization review

Chinese Community Accountable Care Organization Feb 2011 – August 2012
 President, one of the founders of the company, created the documents, submitted the application to CMS and saw the company through to approval by CMS, one of the first 27 approved in the country.

Doctors First Association, Risk Retention Group, president Jan 2006 – May 2009
 Founder and president, was able to form, create infrastructure, risk management program, underwriting process, domiciled in Kentucky.

Richmond University Medical Center, Staten Island, NY, Department of Obstetrics and Gynecology July 2008 – June 2009
 Director of Quality and Risk Management

Lutheran Medical Center, Brooklyn, NY, Department of Obstetrics and Gynecology,
 Residency Educational Coordinator Jul 1995 – Jan 2006
 Developed the residency curriculum, ensured compliance with all ACGME/RRC requirements. Assisted the Chairman/Program Director in all aspects of executing the daily operations of the Department of obstetrics and gynecology, including revising all forms, clinical protocols, interacting with nursing and other departments to ensure all clinical standards were met and morale was positive. Attended all required meetings for Chair, e.g. Clinical Management council, Graduate Medical Education, Surgical Review Committee, Credentials, CME, By-Laws, Ethics committees, etc. We achieved a 100% pass rate in the residency program for first time written board takers during my tenure. Medical students of NYCOM and other schools ranked our rotation consistently as one of the best rotations for learning.
 Sunset Park Family Health Center, Brooklyn Chinese Clinic July 1, 1995-1999; July 2005 - 2007

NYCOM Jan 1994 – Jun 1996
 Adjunct Professor, Department of Obstetrics/Gynecology, taught Gynecologic oncology curriculum

CUNY/LaGuardia Community College, Paramedic Course Jul 1998 - Jun 1999
 Lectured to paramedic students on obstetrical emergencies

St. Georges, Medical School Jul 1995- Jun 1999
 Adjunct Professor, Department of Obstetrics/Gynecology

Citicorp, Human Resources Department, administrative assistant July 1981 - August 1986
 Assistant to four vice presidents in HR managing 7 divisions of Citicorp, assisted in designing the marketing package for Management Associates Program

MEMBERSHIPS

American College of Obstetricians and Gynecologists (past chair of Section 2, District II)
 Medical Society of the State of New York (member of Committee to Eliminate Healthcare Disparities)
 Medical Society of the County of Kings (past president)
 Brooklyn Gynecological Society (past president)
 Bay Ridge Medical Society (past president)
 Association of Chinese American Physicians (past President)
 Medical Club of Brooklyn (member)
 New York State Osteopathic Medical Society (past member Board of Directors, House Delegate)
 Federation of Chinese Medical Societies (past member)
 China AIDS Fund (past member of Board of Directors)
 Chinese American Medical Society (member)
 Doctors First Association, Inc. (former president of RRG)
 Chinese American IPA (member of Board of Directors)

AWARDS

I.S. 237 Rachel L. Carson Community Service Award 1976
 Queens College, Renaissance Award 1986
 NYCOM: Ciba-Geigy Community Service Award 1990
 AAGL Excellence in Laparoscopy 1995
 CREOG Excellence in Teaching Residents 1997
 APGO Excellence in Teaching Medical Students 1998
 ACOG District II Community Service Award 2008
 Kings County District Attorney “Brooklyn’s Extraordinary Woman” Award 2008
 Manhattan Borough President Scott Stringer, Community Service Award 2008
 China AIDS Fund Community Service Award to ACAP 2010
 Association of Chinese United Services Community Service Award 2011
 Myanmar American Medical Education Society to ACAP 2011
 Homecrest Community Services Community Service Award to ACAP 2012
 Senator Martin Golden, Women’s History Month Service Recognition 2012
 Asian Pacific Islander Center for HIV/AIDS, Community Service Award 2012
 Organization of Chinese Associations 2012